

COOKIE POLICY

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. These essential cookies are always enabled because our website won't work properly without them. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services. You can switch off these cookies in your browser settings but you may then not be able to access all or parts of our website.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. [We may also share this information with third parties for this purpose so that they can serve you with relevant advertising on their websites.]

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Name	Purpose	Duration
XSRF-TOKEN	Cookie for fraud detection of calls	Session
hs	Security Cookie for Hive (legacy)	Session
svSession	Session cookie for identification	6 months
SSR-caching	Performance cookie for rendering	24 hours
TS*	Cookies for attack detection	Session

Cookie Name	Purpose	Duration
bSession	Used for system effectiveness measurement	24 hours
fedops.logger.sessionId	Tracking session errors and issues (resilience)	12 months
_wixAB3 *	Cookie for site experiments	6 months
server-session-bind	Cookie for API protection	Session
client-session-bind	Cookie for API protection	Session

Please note that some third parties may also use cookies, over which we have no control. These third parties may include, for example, advertising networks and providers of external services like web traffic analysis services. These third party cookies are likely to be analytical cookies or performance cookies or targeting cookies.

The following third parties may be using such cookies on our website: Google, Bing, Yahoo, Meta, X and LinkedIn. To deactivate the use of third party advertising cookies, you may visit the relevant consumer page to manage the use of these types of cookies.

CHOICES ABOUT COOKIES

You can choose which analytical, functionality and targeting cookies we can set by clicking on the button in the cookie banner. You use also use your browser settings to block all cookies (including essential cookies). However, you may not be able to access all or parts of our website.

IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT OUR USE OF COOKIES, PLEASE SEND US AN EMAIL AT Kanga@bicyclelondon.com.